



A collage of various recyclable items arranged in a circular pattern. The items include a green glass bottle, a red metal can, a stack of books, a tennis racket, an orange puffer jacket, a stack of cardboard boxes, a clear plastic bottle, a blue plastic bottle, a clear glass bottle, a green glass bottle, a green leaf, an orange peel, and a clear glass bottle. The background features a large white recycling symbol (three arrows forming a triangle) on a blue and green geometric pattern.

# Arcella Ovest



 AcegasApsAmga



# INTRODUCTION

Collecting abundant, high-quality sorted waste is an essential part of **developing a more aware and actively involved community**. It gives concrete form to an idea of citizenship that involves not just rights, but duties and obligations too, including the responsibility of providing a **more sustainable environment and economy** for oneself and one's children. In addition to the environmental benefits associated with producing less garbage that needs to be treated and disposed of, high-quality sorted waste collection provides an essential input to the green recycling process, which is able to **harness the potential of waste** as a secondary raw material for the manufacture of new goods. This industrial field is enjoying rapid growth at the present time and provides a viable contribution to a system that is less and less inclined to produce disposable items and increasingly careful to avoid wasting resources: the so-called **circular economy**.

In view of this the municipal administration, with the collaboration of AcegasApsAmga, has extended door-to-door sorted waste collection to the Arcella Ovest area, in the firm belief that given the built-up nature of the area this is the most efficient way of **recovering and harnessing the potential of the waste** produced.



## for further information

**Sulle Tracce dei Rifiuti  
- AcegasApsAmga:**

[www.acegasapsamga.it/  
responsabilit \\_sociale/  
iniziative di sostenibilit /  
tracce\\_rifiuti\\_rsi](http://www.acegasapsamga.it/responsabilit _sociale/iniziative_di_sostenibilit /tracce_rifiuti_rsi)

**Gruppo Hera  
Sustainability Report:**

[www.gruppohera.it/  
gruppo/responsabilit \\_  
sociale/bs/](http://www.gruppohera.it/gruppo/responsabilit _sociale/bs/)

**CONAI:**






[www.conai.org](http://www.conai.org)

**Padua City Council :**

[www.padovanet.it/  
ambiente-e-territorio/  
rifiuti](http://www.padovanet.it/ambiente-e-territorio/rifiuti)



# The door-to-door collection **WEEK**

	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
<div>  <div> Paper and cardboard </div> </div>	✓						
(alternating every 15 days)							
<div>  <div> Plastic packaging and cans </div> </div>	✓						
(alternating every 15 days)							
<div>  <div> Wet organic waste </div> </div>		✓				✓	
(from June to October: Tuesday, Thursday and Saturday)							
<div>  <div> Glass containers </div> </div>			✓				
(second Wednesday of the month)							
<div>  <div> Non- recyclable dry waste </div> </div>				✓			

This is only a rough timetable. Citizens are advised always to check the detailed timetable provided with the present guide.

When to set out bins: the evening before the day of collection (by 12 p.m. for glass).

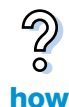
# PAPER and CARDBOARD



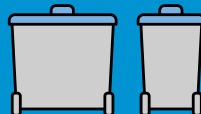
Exercise books, books, newspapers and magazines, sheets of paper, leaflets, photocopies, food and drink cartons (tetrapak), cardboard boxes, paper bags and envelopes, thin cardboard boxes (boxes for snacks, biscuits, crackers, eggs, etc.).



Napkins and handkerchiefs, carbon paper, chemical paper (receipts), oven-proof paper, greasy and dirty paper and cardboard (e.g. pizza boxes), wallpaper, photographic paper.



Remove cellophane wrapping before placing newspaper and magazines in bin. Paper should be placed in appropriate bins loose or in paper bags. Crush or otherwise reduce the volume of cardboard packaging.



## collection day

Monday  
(alternating every 15 days)

## take care how you dispose of poly laminate packaging

this is packaging made of layers of different materials that cannot be separated by hand. Those that are mainly paper, like many biscuit wrappers, can be treated as waste paper. Read any information printed on the wrapper carefully

## SRC service

for the cardboard collection service (SRC), see page 8 of this brochure



# PLASTIC PACKAGING AND CANS



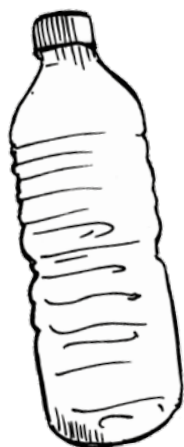
Bottles, flasks and plastic containers in general, aluminium cans, tin cans, aluminium trays, airtight canisters used for personal hygiene and sprays (e.g. deodorants), metal bottle tops, tin foil, plastic strips, cellophane, polystyrene, plastic glasses and plates.



Plastic or metal containers bearing hazardous substance symbols, tetrapaks, cds, videocassettes, music cassettes and cases, plastic cutlery, toys, garden furniture, coat hangers, clothes racks, saucepans, jerry cans or other plastic or metal objects that are not packaging, building materials (e.g. pipes, electric cable) and stationery.



The packaging must be empty and free of residual liquids or solids. Rinse and crush plastic bottles. Use semi-transparent plastic bags.



## collection day

Monday  
(alternating every 15 days)

## take care how you dispose of coffee packaging

vacuum-packaging is easily mistaken for paper and disposed of accordingly. In fact, these are poly laminates consisting mostly of plastic and should be binned with other plastic materials

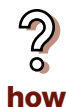
# WET ORGANIC WASTE



Food scraps and leftovers, tea and coffee filters (except non-biodegradable coffee pods and capsules), paper napkins and handkerchiefs, dry or cut flowers and small plants, eggshells and used pizza cartons.



Non-biodegradable coffee pods and capsules, hot food or liquids, oil, hazardous substances, cloths even when wet, glass, plastic or other extraneous materials.



Wet organic waste should be placed in the appropriate bins in biodegradable, not plastic bags.



## collection days

Tuesday and Saturday.  
From June to October:  
Tuesday, Thursday  
and Saturday

## take care how you dispose of napkins

those used to wipe food off plates should be placed in the wet organic bin, because they decompose and can be recycled as compost





# GLASS containers



**yes**

Bottles, vases, jars, bowls, phials, flasks, containers in general, without tops or lids.



**no**

Containers bearing hazardous substance symbols, pyrex glass containers, crystal objects, plates, cups and other ceramic, porcelain or pottery objects, mirrors, broken glass, light bulbs, fluorescent lights, neon tubes, glasses and decanters.



**how**

Place the containers in the bin as they are, without using bags and with no obvious residues.

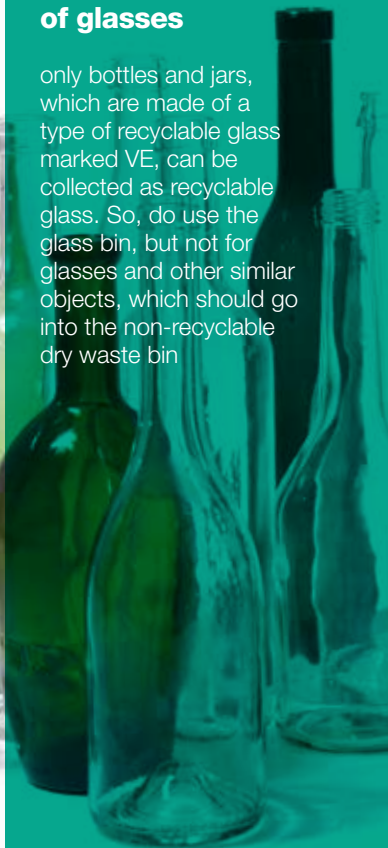


## collection day

Wednesday (second Wednesday of the month)

## take care how you dispose of glasses

only bottles and jars, which are made of a type of recyclable glass marked VE, can be collected as recyclable glass. So, do use the glass bin, but not for glasses and other similar objects, which should go into the non-recyclable dry waste bin





# Non-recyclable **DRY WASTE**

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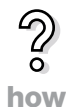
All non-recyclable refuse, such as sanitary towels, nappies, pet litter, cotton, incandescent lamps, CDs, videocassettes and cases, plastic cutlery, toys, objects made of ceramic, porcelain or pottery, mirrors, broken glass, pyrex glass containers and oven dishes, crystal objects, corks, greasy and dirty paper and cardboard, seafood shells and glass drinking vessels.

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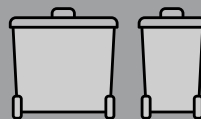


Recyclable waste and packaging in re-usable materials, hazardous substances, liquid foods, oil, grass, flowers or leaves, plants, roots, twigs and branches.

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If in doubt, consult the “Il Rifiutologo” guide ([www.ilrifiutologo.it](http://www.ilrifiutologo.it)). In any case, if you’re not sure, it’s always better to put waste in the non-recyclable dry waste bin, so as not to spoil the quality of the sorting and undermine the efforts of those separating the different types of waste properly. Bin waste in semi-transparent plastic bags (don’t use black or coloured bags).



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**collection  
day**

Thursday

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**take care  
how you dispose  
of receipt slips**

chemical/thermal paper, the kind used for many receipt slips, contains substances that react to heat and cannot be recycled. It should therefore be put in the non-recyclable dry waste bin, as with fax paper, carbon paper and oil-coated paper

# CARDBOARD

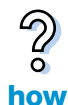
## collection service (SRC)



Containers and large packaging made of cardboard.



Cardboard boxes that are soiled or contain extraneous material (bits of food, organic substances, chemical products, etc.), polystyrene, cling film, waste paper and all materials not made chiefly of paper or cardboard.



Boxes, packing cases and cartons should be folded or otherwise crushed so as to reduce their volume as much as possible. Avoid setting boxes out on particularly windy days or when a storm is forecast. Cellulose waste must be free of polystyrene and, as far as possible, sticky tape.

### SRC POINTS

- **via D'Alemagna**
  - corner of via Aspetti, no 2
- **via Piacentino**
  - corner of via Aspetti, no 2
- **via Lombardo**
  - corner of via Aspetti
- **via Duprè** - no 3
- **via Buonarroti**
  - corner of via Crivelli
- **via Curzola**
  - corner of via Cattaro
- **via Dalmazia**
  - corner of via Fowst
- **via Buonarroti**
  - opposite no 6

- **piazzale Azzurri d'Italia**
  - corner of via Moroni
- **via Bernardi**
  - SS. Trinità Church
- **via Rossini**
  - corner of via Danieletti

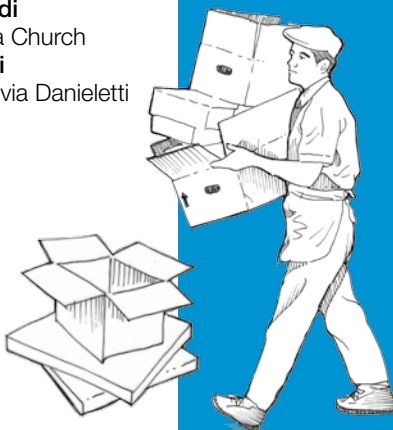


## please note

the service is designed for businesses in the area

## collection days

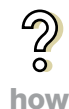
set cardboard boxes out on Tuesdays, Thursdays and Saturdays, from 7.30 pm to 8 pm



# BULKY and DANGEROUS



Domestic appliances, furniture and various household objects, pots and pans, jerry cans, sundry household refuse, fluorescent light bulbs, neon lights and cooking oil.



Collection centres in Padua:

- 1 **ZIP** - corso Stati Uniti, 5\*;
- 2 **Euganea** - via Montà, 29\*\*;
- 3 **Stanga** - via Corrado, 1\*\*;
- 4 **Guizza** - via Pontedera\*\*;

\* Open from Tuesday to Friday, from 11 am to 4 pm; Saturday, from 8.30 am to 12.30 pm and 2.30 pm to 6.30 pm; Sunday, from 8.30 am to 4 pm.

\*\* Open from Tuesday to Friday, from 12 pm to 4 pm; Saturday, from 8.30 am to 12.30 pm and 2.30 pm to 6.30 pm; Sunday, from 8.30 am to 3 pm.



## free collection

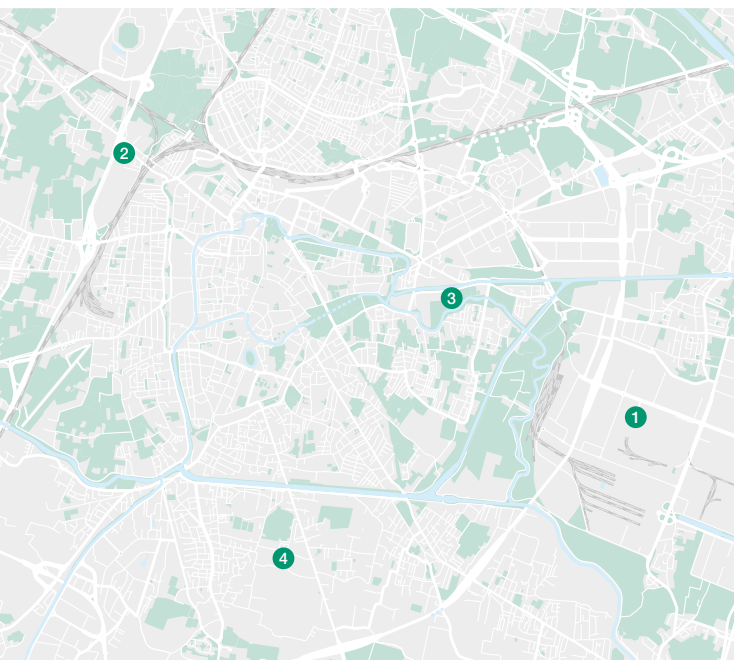
you can have bulky objects collected from your home for free by calling Customer Services on freephone no 800.955.988 (even from mobile phones)

## never just dump bulky refuse

dumping these objects next to street bins is an act of wanton irresponsibility that is damaging for the environment and can lead to legal proceedings

## take care how you dispose of electrical and electronic goods

WEEE stands for Waste Electrical and Electronic Equipment, whether small or large (such as TVs, fridges, PCs and accessories, irons, mobile phones and vacuum cleaners). If these items are treated as unsorted waste, they can cause considerable damage to the environment and be harmful to health because they contain toxic or poisonous substances like cadmium, chrome, mercury and heavy metals



# GARDEN REFUSE

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In order to obtain access to the service, you must first apply for a special 240-litre trolley bin, which will be delivered to you free of charge by phoning Customer Services (freephone no 800.955.988, even from mobile phones). Collection of the filled bin is by arrangement – via text message if preferred (following prior activation through Customer Services).



**yes**

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Grass, flowers, leaves, plants free of soil, roots, twigs and branches, kitchen garden waste.



**no**

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Wet organic kitchen waste, soil, stones or tree trunks, vases, flowerpots or their saucers.



**how**

The refuse must be placed in the bins loose and not in bags. Branches and twigs should be tied in bundles no more than 1.5 m in length and 50 cm in diameter. The maximum weight permitted is 20 Kg (liftable by a single person).



## collection centres

garden refuse can also be taken to collection centres

# COOKING OIL



Cooking oil used in the kitchen, frying oil, lard and oil used for conserving foods in jars (e.g. tuna, anchovies, onions etc.).



Mineral oils (e.g. motor oil, lubricants, etc.).



**how**

These oils should be poured cold into well sealed plastic bottles. Do not use glass bottles.

Where to dispose of your oil:

- collection centres
- street bins

Street bins in the area:

- **via Morandi**
- **via Segantini** - corner of via Induno
- **via Lippi** - behind Bingo
- **via Temanza** - behind Ulss
- **piazzetta Buonarroti**
- **via Curzola**

## take care how you dispose of vegetable oils

oils used in the kitchen are highly polluting, especially if poured down household drains into the sewage network. Waste cooking oil is collected by AcegasApsAmga and used to produce energy

# TEXTILES and FURS



**yes**

Clothes, handbags, hats, belts, mattress filling, sheets, shoes in pairs, curtains, tablecloths.



**no**

Very dirty clothes, rugs, mattresses, ski boots, rubber boots, skates, umbrellas and all non-textile materials.



**how**

Yellow street bins marked "Caritas".



## recovering used clothes

reduces the amount of unsorted waste to be disposed of and is an important act of social solidarity

# BATTERIES



**yes**

Disposable batteries for small household appliances and mobile phones.



**no**

Burglar alarm batteries.



**how**

- Street bins
- Containers in shops
- Collection centres



## take care how you dispose of batteries

even if they are dead, batteries still contain noxious chemicals that can contaminate the soil and aquifers. Sorting them correctly prevents serious damage to the environment

# MEDICINES



**yes**

Expired medicines, disinfectants.



**no**

Syringes and other sharp/pointed medical equipment.



**how**

Remove the medicines from their box before disposing of them.

- Dedicated containers in pharmacies
- Collection centres



## recovering medicines

if not expired and in good condition, medicines can be collected for charity



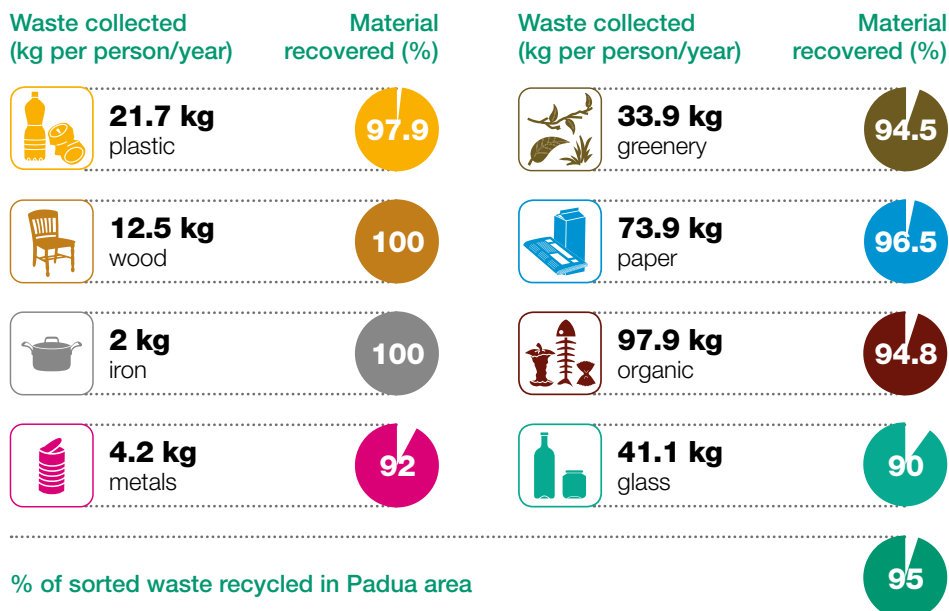


# SULLE TRACCE DEI RIFIUTI

In line with the Hera Group's sustainability policy, AcegasApsAmga is committed to harnessing the full potential of waste recovered. In view of this, the company publishes a "Sulle Tracce dei Rifiuti" (On the Waste Trail) report every year (Dnv GI-certified), in which it registers the exact amount of sorted refuse delivered for recycling, showing what happens to each type of waste recovered from each area.

The report is available from [www.acegasapsamga.it](http://www.acegasapsamga.it) and shows how **AcegasApsAmga has on average recycled 95% of sorted waste in the Padua area.**

The findings are shown in detail in the table below. For AcegasApsAmga, maximizing the percentage of recycled waste is not only a contribution to sustainability, but also the most concrete way of harnessing the energy and commitment displayed by ordinary citizens in sorting their waste.



Data apply to the municipalities in the province of Padua where AcegasApsAmga runs the waste collection service. Taken from the December 2018 "Sulle tracce dei rifiuti" report.

# HIGH-QUALITY sorted waste collection = LOWER COSTS

High-quality sorted waste collection has a positive impact on the cost of the street cleaning and waste disposal service paid for by every citizen thanks to the contributions of Conai (Consorzio Nazionale Imballaggi), whose recycling companies receive the various types of sorted waste recovered. The consortium pays municipalities and the companies running the collection services a sum in proportion to the quantity and quality of the refuse collected, which by law is intended to reduce the costs of collection.



**+**  
material recovered



**-**  
waste in landfills and in  
waste-to-energy plants



**environmental benefit**



**+**  
Conai contribution



**economic benefit**

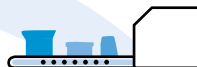


# The PAPER cycle



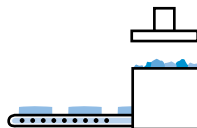
## 1 collecting

AcegasApsAmga collects paper and cardboard set out by citizens.



## 2 sorting

The materials are sent to sorting centres, where the different types of paper are separated by mechanical and manual means.



## 3 pressing

The sorted material is pressed and packed into bales.



## 4 paper mill

The material is then sent to a paper mill.

## 5 processing

The material is mashed up in the paper mill and turned into sludge by adding hot water. This is then filtered and cleansed. This paste can now be added to the normal paper-manufacturing process by mixing it with virgin cellulose in varying proportions, depending on the final product to be made.



## 6 new products made

Recycled paper is used to make exercise books, books, newspapers and cardboard boxes.

# The PLASTIC cycle



# The **ORGANIC** cycle

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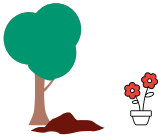
## 1 collecting

AcegasApsAmga collects organic waste set out by citizens.



## 2 sorting and shredding

Organic waste is sent to special plants for composting. The first stage is mechanical selection to identify and remove any materials not suitable for this process. The waste is then shredded.



## 5 composting

The end result of the process of decomposition is a **quality compost**, an essential nourishment for plants, making soil fertile by slowly and continuously releasing vital nutrients, such as nitrogen, phosphorus, potassium, etc.



## 3 processing

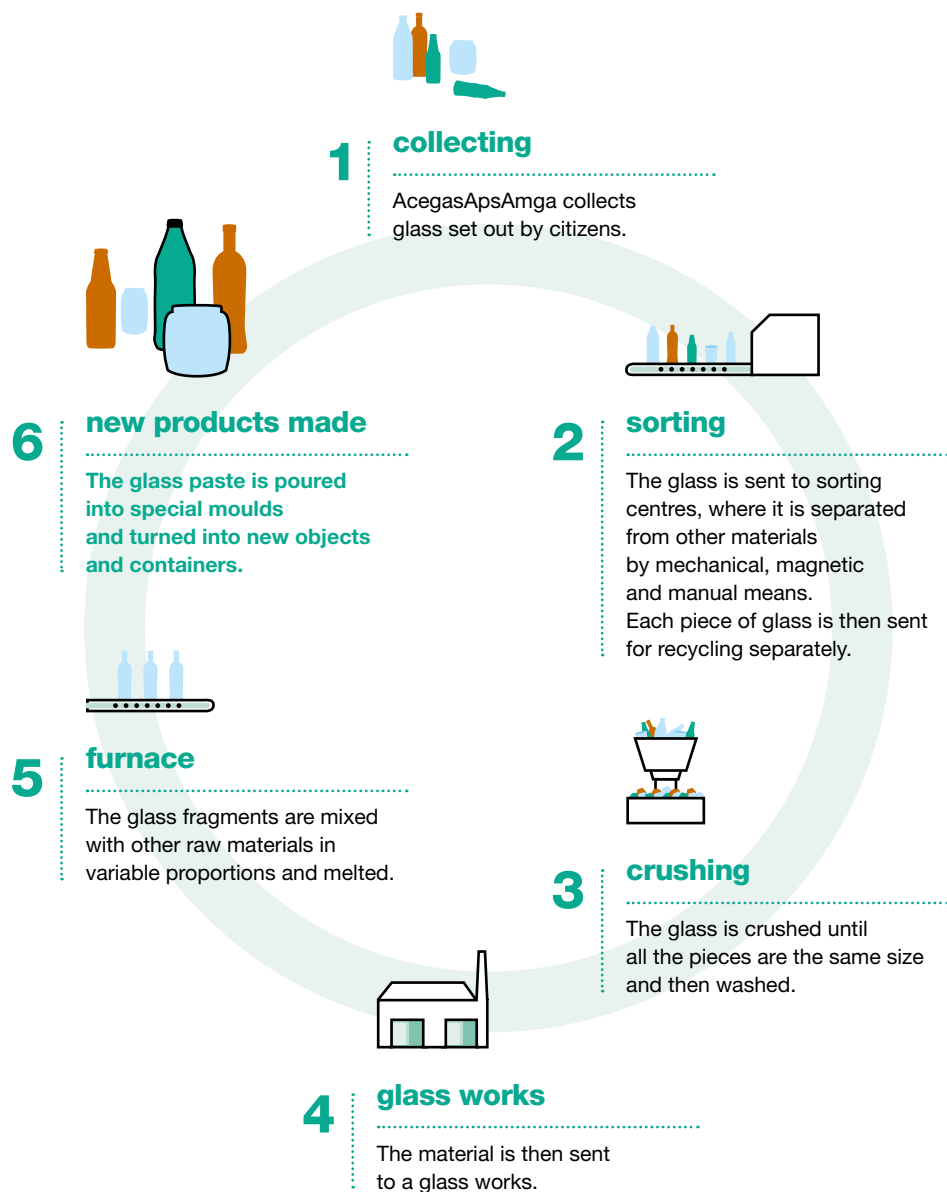
The organic waste is broken down by various techniques (aerobic and anaerobic).



## 4 generating renewable electricity

The process of decomposition produces **biogas**, which can be used to generate **renewable electrical energy**.

# The **GLASS** cycle



# Waste **FROM A TO Z:** guide to sorted waste collection

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## IL RIFIUTOLOGO

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“Il Rifiutologo” is the Hera Group’s app (personalized for AcegasApsAmga) linked to the city’s street cleaning and waste disposal services and is compatible with all smartphones and tablets.

It enables you:

- to know when and where to put each type of waste by just typing out the name of the material, accessing a database with over two thousand entries, or by reading the bar code on the packaging;
- to report any problems in waste collection or street cleaning to AcegasApsAmga, adding georeferences and photos;
- to locate the nearest collection centre;
- to consult the door-to-door waste collection timetable and activate the special collection service.

The app can be downloaded from **[www.ilrifiutologo.it](http://www.ilrifiutologo.it)**.

“Il Rifiutologo” can also be accessed directly online at **[www.acegasapsamga.it/ambiente-padova](http://www.acegasapsamga.it/ambiente-padova)**.



**[il Rifiutologo.it](http://ilrifiutologo.it)**





## WHERE DO I PUT MY WASTE?

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The following pages are an extract from the main entries in the “Il Rifiutologo” database to help you decide which bin to use.

It is essential to keep an eye on “Il Rifiutologo” at all times, since the list below can be changed and updated as recycling and re-use technology evolves.

### HOUSEHOLD REFUSE

### METHOD OF COLLECTION

A	
Acetone and solvents	Dangerous products - Collection Centre*
Acids	Dangerous products - Collection Centre*
Adhesive tape	Non-recyclable dry waste
Air or oil filters for cars	Specialized firms or dealers
Alcohol	Dangerous products - Collection Centre*
Aluminium (unpackaged)	Bulky refuse - Collection Centre* or home collection**
Aluminium and steel packaging	Plastic packaging and cans
Aluminium pill blisters - empty	Plastic packaging and cans
Aluminium, packaged consumer products	Plastic packaging and cans
Animal (pet) carcasses	Call veterinary services
Animal carcasses on public property	Call municipal police force
Animal excrements	Non-recyclable dry waste
Animals - dead	Call veterinary services
Asbestos - Cement (eternit)	Call Customer Services**
Ash - wood or charcoal (cold)	Wet organic waste

\* Shops, offices and businesses should call Customer Services for instructions on the correct disposal method.

\*\* Customer Services 800 955 988 freephone number from all phones, including mobiles, Monday to Friday 8.00 a.m. to 10.00 p.m., Saturday 8.00 a.m. to 6.00 p.m.

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

B	
Baby strollers	Bulky refuse - Collection Centre*, or home collection**
Backpacks	Non-recyclable dry waste
Basins and buckets - plastic	Non-recyclable dry waste
Bath tubs	Bulky refuse - Collection Centre* or home collection**
Bathroom fixtures, washbasin and similar	Aggregates, in small quantities - ZIP Collection Centre, c.so Stati Uniti 5a, Padua or home collection**
Batteries (for alarms clocks, radios, etc.)	Dealers or public battery bins
Batteries, accumulators for cars and motorbikes	Dealers or Collection Centre*
Bed sheets	Yellow street bin marked "Caritas"
Belts - leather and other materials	Yellow street bin marked "Caritas"
Benzole and benzene	Refer to specialized firms or dealers
Blankets	Yellow street bin marked "Caritas"
Bones	Non-recyclable dry waste
Books, newspapers and magazines	Paper and cardboard
Bottle tops - metal	Plastic packaging and cans
Bottle tops - silicone or plastic	Non-recyclable dry waste
Bottles - glass, clean and empty	Glass containers
Bottles - plastic, clean and empty	Plastic packaging and cans
Boxes - plastic	Plastic packaging and cans
Boxes (wooden)	Wet organic waste
Bricks and tiles (small quantities)	Aggregates - ZIP Collection Centre, c.so Stati Uniti 5a, Padua
Brooms	Non-recyclable dry waste
Brushes, toothbrushes and combs	Non-recyclable dry waste
C	
Cans labelled dangerous or poisonous	Dangerous products - Collection Centre*
Capsules (aluminium) for coffee - free of residues	Plastic packaging and cans
Capsules (plastic) for coffee and other drinks - free of residues	Plastic packaging and cans

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Cardboard for pizza (clean)	Paper and cardboard
Cardboard for pizza (dirty)	Wet organic waste
Cardboard packaging (large)	SRC Points
Carpeting	Bulky refuse - Collection Centre* or home collection**
Carpeting - wall-to-wall	Bulky refuse - Collection Centre* or home collection**
CDs and cases	Non-recyclable dry waste
Ceramics, pottery, porcelain	Non-recyclable dry waste
Chandeliers	Bulky refuse - Collection Centre* or home collection**
Chewing gum	Non-recyclable dry waste
Christmas trees (natural)	Greenery collection - Call Customer Services**
Christmas trees (artificial)	Bulky refuse - Call Customer Services**
Cigarette stubs	Non-recyclable dry waste
Cigars and tobacco	Wet organic waste
Clothes	Yellow street bin marked "Caritas"
Clothes hangers	Non-recyclable dry waste
Clothes hangers - plastic	Plastic packaging and cans
Coffee grounds or tea leaves	Wet organic waste
Computers and accessories	WEEE - Collection Centre*, or home collection**
Containers for dangerous substances (see symbols on label)	Dangerous products - Collection Centre*
Corks	Wet organic waste
Costume jewellery	Non-recyclable dry waste
Cotton buds and balls	Non-recyclable dry waste
Cotton wool and other fibres	Non-recyclable dry waste
Crystals	Bulky refuse - Collection Centre*
Cushions	Yellow street bin marked "Caritas"
Cutlery - plastic	Non-recyclable dry waste
Cutlery - wooden or metal	Non-recyclable dry waste

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

D	
Demijohns	Bulky refuse - Collection Centre*, or home collection**
Detergents and containers with labels marked dangerous or poisonous	Dangerous products - Collection Centre*
Detritus from small-scale structural work in the home (small quantities)	Aggregates - ZIP Collection Centre, c.so Stati Uniti 5a, Padua
Detritus from small-scale structural work in the home (small quantities)	Aggregates - ZIP Collection Centre, c.so Stati Uniti 5a, Padua
Diaries	Paper and cardboard
Disinfectant	Dangerous products - Collection Centre*
Disinfectants	Dangerous products - Collection Centre*
Disposable gloves	Non-recyclable dry waste
Doormats	Non-recyclable dry waste
Doors and windows	Bulky refuse - Collection Centre* or home collection**
Dried fruit and nuts	Wet organic waste
Dried legumes	Wet organic waste
DVDs and cases	Non-recyclable dry waste
E	
Egg boxes - cardboard	Paper and cardboard
Egg boxes - plastic	Plastic packaging and cans
Eggshells	Non-recyclable dry waste
Electric and electronic equipment	WEEE - Collection Centre* or home collection**
Electric wires	WEEE - Non-recyclable dry waste
Electrical equipment	WEEE - Collection Centre* - or home collection**
Exercise books	Paper and cardboard
Explosive material	Specialized firms
F	
Fabrics, offcuts and swatches	Non-recyclable dry waste
Fences and gates	Bulky refuse - Collection Centre* or home collection**
Fertilizers - chemical	Dangerous products - Collection Centre*
Fertilizers - organic	Wet organic waste

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Filtering cartridge (for water jugs, irons etc.)	Non-recyclable dry waste or Collection Centre*
Fire extinguishers	Refer to dealers
Fireworks not set off	Specialized firms or dealers
Flowerpots - plastic	Plastic packaging and cans
Flowers	Wet organic waste
Folders - plastic	Non-recyclable dry waste
Food containers (jars, trays, bowls etc.) - plastic	Plastic packaging and cans
Food scraps	Wet organic waste
Food trays etc - polystyrene or aluminium	Plastic packaging and cans
Food, unwrapped waste	Wet organic waste
Fruit and vegetable peel	Wet organic waste
Fungicides	Dangerous products - Collection Centre*
Furniture	Bulky refuse - Collection Centre* or home collection**
G	
Gas canisters - small, used, unrechargeable	Dangerous products - Collection Centre*
Gas cylinders - rechargeable	Refer to dealers
Glass items - large	Bulky refuse - Collection Centre* or home collection**
Glasses made of glass	Non-recyclable dry waste
Glasses made of plastic	Plastic packaging and cans
Grass	Branches and scrub - home collection service, call Customer Services
H	
Haberdashery	Non-recyclable dry waste
Hair	Non-recyclable dry waste
Handbags and shoulder bags in good condition	Yellow street bin marked "Caritas"
Hats and caps	Yellow street bin marked "Caritas"
House plants - small	Wet organic waste
Household electrical appliances - large	WEEE - Collection Centre* - or home collection**

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Household electrical appliances - small	WEEE - Collection Centre*, or refer to dealers
Household goods - plastic	Non-recyclable dry waste
I	
Ink cartridges for printers	Collection Centre*
Insecticides, pesticides, etc.	Dangerous products - Collection Centre*
Instant ice packs	Non-recyclable dry waste
Iron and other metals	Bulky refuse - Collection Centre* or home collection**
Ironing boards	Bulky refuse - Collection Centre* or home collection**
J	
Jars - glass (lidless)	Glass containers
Jars for food - glass	Glass containers
Jerry cans	Bulky refuse - Collection Centre*, or home collection**
K	
Kitchen paper	Wet organic waste
L	
Leaves	Branches and scrub - home collection service, call Customer Services
Leaves in small quantities	Wet organic waste
LED bulbs	Collection Centre*
Lids for jars - metal	Plastic packaging and cans
Light bulbs - energy saving	Collection Centre*
Light bulbs - incandescent	Non-recyclable dry waste
Lighters	Non-recyclable dry waste
M	
Magnetic cards	Non-recyclable dry waste
Makeup and cosmetics with no product residue, made of plastic or metal	Plastic packaging and cans
Makeup and cosmetics with product residue	Non-recyclable dry waste
Matches - wooden (extinguished)	Wet organic waste

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Mattresses	Bulky refuse - Collection Centre* or home collection**
Medicine boxes, poster board - empty	Paper and cardboard
Medicines	Containers in pharmacies
Metal objects - small	Non-recyclable dry waste
Metals	Bulky refuse - Collection Centre* or home collection**
Mirrors	Bulky refuse - Collection Centre* or home collection**
Mobile phones and accessories	WEEE - Collection Centre*, or refer to dealers
N	
Nails, nuts, screws and small metal parts	Non-recyclable dry waste
Nappies, sanitary towels, sticking plasters, bandages	Non-recyclable dry waste
Neon lights	Collection Centre*, or refer to dealers
Nut shells	Wet organic waste
Nuts, screws, nails and keys	Non-recyclable dry waste (small quantities) - CDR* for large quantities
Nylon for packaging (clean)	Plastic packaging and cans
Nylon stockings and tights	Non-recyclable dry waste
O	
Oils - mineral (for engines)	Dealers or ZIP Collection Centre, c.so Stati Uniti 5a, Padua
Oils for human consumption	Street cooking oil bins, or Collection Centres*
Optical and magnetic equipment and cases (e.g. CDs, DVDs)	Non-recyclable dry waste
Oven-proof paper	Non-recyclable dry waste
P	
Paper - chemical or heat-treated (e.g. receipts)	Non-recyclable dry waste
Paper and cardboard used for packaging	Paper and cardboard
Paper for wrapping foodstuffs (e.g. ham, cheese etc.)	Non-recyclable dry waste
Paper handkerchiefs (used)	Wet organic waste
Paper napkins, used	Wet organic waste



## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Paper packaging	Paper and cardboard
Pencils	Non-recyclable dry waste
Pens, felt-tips, paint brushes	Non-recyclable dry waste
Pet food tins, empty	Plastic packaging and cans
Pet litter	Non-recyclable dry waste
Phials marked dangerous, poisonous or toxic - plastic	Dangerous products - Collection Centre*
Phials not marked dangerous, poisonous or toxic - plastic	Plastic packaging and cans
Photographic chemicals	Dangerous products - Collection Centre*
Photographic film	Non-recyclable dry waste
Photographs	Non-recyclable dry waste
Picture frames	Bulky refuse - Collection Centre*, or home collection**
Pill blisters made of other materials - empty	Non-recyclable dry waste
Plaster from building construction or restoration	Aggregates in small quantities - ZIP Collection Centre, c.so Stati Uniti 5a, Padua
Plastic bags, clean and empty	Plastic packaging and cans
Plastic packaging	Plastic packaging and cans
Plastic rulers	Non-recyclable dry waste
Pods (paper) for coffee and other drinks	Wet organic waste
Polystyrene for food storage (trays, etc.)	Plastic packaging and cans
Polystyrene packaging (large)	Bulky refuse - Collection Centre*, or home collection**
Post-it	Non-recyclable dry waste
Postage stamps	Non-recyclable dry waste
Pots and pans	Bulky refuse - Collection Centre*
Pots made of earthenware or ceramic	Aggregates - Collection Centre*
Prams	Bulky refuse - Collection Centre* or home collection**
Prunings	Branches and scrub - home collection service, call Customer Services
Pyrex	Non-recyclable dry waste

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

R	
Razors - disposable	Non-recyclable dry waste
Razors (disposable) and blades	Non-recyclable dry waste
Rubber gloves	Non-recyclable dry waste
Rubber or foam rubber	Bulky refuse - Collection Centre*
S	
Sanitary towels	Non-recyclable dry waste
Sawdust	Wet organic waste
Scales	Collection Centre*
Seafood shells	Non-recyclable dry waste
Sheets of paper	Paper and cardboard
Shoes - virtually new, in pairs	Yellow street bin marked "Caritas"
Shoes - worn	Non-recyclable dry waste
Shutters (without windows)	Bulky refuse - Collection Centre* or home collection**
Silicone, kitchen implements and various objects	Non-recyclable dry waste
Silver foil (not aluminium)	Non-recyclable dry waste
Smartphones	WEEE - Collection Centre*, or refer to dealers
Snow chains for vehicles	Bulky refuse - Collection Centre*
Sofas and armchairs	Bulky refuse - Collection Centre* or home collection**
Solvents	Dangerous products - Collection Centre*
Spectacles	Non-recyclable dry waste
Sponges and cloths	Non-recyclable dry waste
Sports equipment	Bulky refuse - Collection Centre* or home collection**
Spray canisters labelled dangerous	Dangerous products - Collection Centre*
Spray canisters not labelled dangerous - empty	Plastic packaging and cans
Stationery	Non-recyclable dry waste
Steel, consumer product packaging	Plastic packaging and cans

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Steel, not packaging	Bulky refuse - Collection Centre* or home collection**
String or rope	Non-recyclable dry waste
Suitcases and travel bags	Bulky refuse - Collection Centre*, or home collection**
Sweet, chocolate, confectionery wrappers	Plastic packaging and cans
Syringes (with cap)	Non-recyclable dry waste
T	
Tablecloths - plastic	Non-recyclable dry waste
Tables	Bulky refuse - Collection Centre*, or home collection**
Tablets	WEEE - Collection Centre*, or refer to dealers
Tableware - ceramic	Non-recyclable dry waste
Tableware - corn or bioplastic	Wet organic waste
Tableware - disposable plastic	Plastic packaging and cans
Tea/coffee/infusion filters	Wet organic waste
Telephones, both landline and mobile	WEEE - Collection Centre*, or refer to dealers
Tetrapaks and polyaminate drink cartons	Paper and cardboard
Thermometers - electronic	WEEE - Collection Centre*
Thermometers - non-electronic	Dangerous products - Collection Centre* ZIP c.so Stati Uniti 5a, Padua
Thinners	Dangerous products - Collection Centre*
Tin cans	Plastic packaging and cans
Toner	Collection Centre
Tools - plastic	Non-recyclable dry waste
Toothpicks and wooden cocktail sticks	Wet organic waste
Toys - electric and electronic	WEEE - Collection Centre* or home collection**
Toys - not electric, large electronic toys	Bulky refuse - Collection Centre* or home collection**
Toys - not electric, small electronic toys	Non-recyclable dry waste
Toys - soft	Non-recyclable dry waste
Tubes (e.g. toothpaste, tomato paste etc) - empty	Plastic packaging and cans

## HOUSEHOLD REFUSE

## METHOD OF COLLECTION

Twigs and branches	Branches and scrub - home collection service, call Customer Services
Tyres - car, motorbike and bicycle	Tyre dealer or ZIP Collection Centre, c.so Stati Uniti 5a, Padua
U	
Umbrellas	Non-recyclable dry waste
USB memory sticks	WEEE - Collection Centre*, or refer to dealers
V	
Vaccum cleaners	WEEE - Collection Centre* or home collection**
Vacuum cleaner bags	Non-recyclable dry waste
Vegetation	Branches and scrub - home collection service, call Customer Services
W	
Wardrobes and small cupboards	Bulky refuse - Collection Centre* or home collection**
Wax candles	Non-recyclable dry waste
Weedkillers	Dangerous products - Collection Centre*
Wheel rims for cars, motorbikes or bicycles (free of tyres)	Bulky refuse - Collection Centre* or home collection**
Wicker baskets	Bulky - Collection Centre* or home collection**
Wood	Bulky refuse - Collection Centre* or home collection**
Wool, balls of yarn	Non-recyclable dry waste
X	
X-ray plates	Non-recyclable dry waste

If you cannot find the entry, consult the [www.ilrifutologo.it](http://www.ilrifutologo.it) website.

# CONTACTS

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## To make an enquiry or book a service

**Customer services 800.955.988**,  
free even from mobile phones.

Office hours:  
Monday to Friday, 8 a.m. to 10 p.m.,  
Saturday, 8 a.m. to 6 p.m.

## To report something of environmental importance

**Il Rifiutologo** app

To find out where to put a particular kind of waste  
**Il Rifiutologo** app  
Search engine at [www.ilrifiutologo.it](http://www.ilrifiutologo.it)

For information about **AcegasApsAmga**  
and the **Hera Group**  
[www.acegasapsamga.it](http://www.acegasapsamga.it)  
[www.gruppohera.it](http://www.gruppohera.it)

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# GET THE WEIGHT OF BULKY WASTE OFF YOUR BACK

**CALL 800.955.988**

(FREE EVEN FROM MOBILE PHONES)  
FOR COLLECTION FREE OF CHARGE,  
OR TAKE IT TO YOUR NEAREST  
COLLECTION POINT



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